



CUBRIK

UNIVERSITY OF MOSTAR

Prof.dr. Adisa Vucina

Prof.dr. Zora Pilic

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Work done by University of Mostar

- Learning a special way of writing self-evaluation reports by EFQM / TRIS method
- At the same time self-evaluation of mech. engineering studies was conducted within ESABIH project
- The same data were used and adapted to this form of writing reports

- At the meeting in Nis last year, instructions regarding this method of self-evaluation were given
- therefore **SELF-EVALUATION REPORT** was created

**FACULTY OF MECHANICAL ENGINEERING AND COMPUTING
UNIVERSITY OF MOSTAR**

Matice Hrvatske bb, 88000 Mostar

tel.: +387 36 337 001, +387 36 337 033

fax: +387 36 337 012

web: <http://www.fsr.ba/>

e-mail: office@fsr.ba

SELF-EVALUATION REPORT

Mostar, 2011.

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- In the meantime, the corrections and complement of Chapters 5 and 6 were requested
- Those were sent subsequently.

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SELF-EVALUATION REPORT

Chapters 5 & 6

Mostar, 2012.

- **Chapter 5. Processes management
(Education and Research)**
- **Chapter 6. Customer results**

- A visit by experts was planned, but
 - due to bad weather the meeting was organized by video link
 - Since then, we did not receive any written document which would be evaluation report
 - In order to define proposal of measures for improvement, we needed some feedback
-
- It was never received
 - at the end of a SE Report there is a SWOT analysis, which could replace the requested document.

- The project is prolonged
- Hope that we will complete all planned activities